

New Giving Platform

In an effort to make your giving experience as easy and simple as possible, we've updated to a unified giving platform that's seamless across our website and mobile app. This new platform allows even more of your gift to reach the church due to lower processing fees. We encourage donors to use the ACH bank transfer payment option but please use the payment option that works best for you.

If you have an existing recurring online giving schedule.....

There are 2 steps you will need to take to move your giving schedule to our new platform.

1. Setup your new recurring giving schedule using the simple form on the [give page](#). Be sure to select the frequency you wish to give.
2. Cancel your old recurring giving schedule. Because we're moving from 2 different giving platforms, there are 2 ways of cancelling your previous schedule.
 - a. If set up on our website:
 - i. [Click here](#) to access the old platform by logging into your infellowship account.
 - ii. Make your way to the Schedules tab and click on the name of your giving schedule.
 - iii. In the bottom left hand corner there is a "Delete this schedule" link.
 - b. If set up through text-to-give:
 - i. [Click here](#) and tap the sign in tab. Choose your preferred sign in method (text or email) and follow the prompts.
 - ii. Once logged in, navigate to the Scheduled tab in the menu.
 - iii. There you will find any active giving schedules. Tap the trash can icon to delete any active giving schedules.

Once you've completed these 2 steps, that's it! You have successfully set up your giving. Thank you for your generosity and partnership with Hope Fellowship.

Any Questions or Concerns?

If you run into any issues or concerns, please do not hesitate in contacting our team at giving@hopefellowship.net or calling us at 972-377-8855.